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*Recommendations of the Working Group on Continuing Education and
Cultural Competency Certification*

- Recommend the development of a continuing education program that leads to linguistic competency which enables the health care provider to communicate effectively with clients and patients who speak that particular language and that is based on the literacy level of non-English speaking populations to be served.
- Recommend the development of a continuing education program that leads to cultural competency, which enables the health care provider to interact effectively with clients and patients from different cultural backgrounds.
- The Dental Board and Medical Board shall be required to accept approved linguistic and cultural courses as meeting the existing requirements for continuing education and promote availability of such courses to encourage their utilization by practitioners with the goal of ensuring cultural and linguistic competency by practitioners.
- The Dental Board and the Medical Board shall monitor, for the two years following enactment, attendance by providers at approved linguistic and cultural competence continuing education courses and report these findings to the Legislature.
- Develop incentive-based models to include consideration of reimbursement enhancements and other awards that encourage providers to achieve cultural and linguistic competency and such incentives shall include contract and reimbursement incentives. The public and private sectors establish criteria for acknowledging model programs that foster the development of cultural and linguistic competency.